



Our prices

**Your handy guide to our
UK and International parcel
and letter service prices**

Valid from 25 March 2019



Welcome to your handy pricing guide

This leaflet gives you the prices for Royal Mail's UK and International services and Parcelforce Worldwide UK services – whether your item is to the UK or abroad, urgent, requires proof of delivery or you simply want a standard service.

If you want to find out more about our parcel and letter services, please take a look at the 'Our services' booklet for more detailed information.

Alternatively, you can find out more by visiting royalmail.com

This guide sets out the recommended retail price for Royal Mail's services. Prices can also be found at postoffice.co.uk

Contents

Sending parcels and letters in the UK

Guaranteed	4
Signed	5
Standard	6
Parcelforce Worldwide	7

Receiving services

Royal Mail Keepsafe®	8
PO Box®	8
Moving home?	8

International services

International Standard	10
International Tracked & Signed.....	11
International Tracked	12
International Signed	14
International Economy	15
Moving overseas?.....	15

UK size and weight guide



Letters not exceeding:

Length: 24cm Width: 16.5cm Thickness up to and including: 0.5cm Weight limit: 100g



Large Letters not exceeding:

Length: 35.3cm Width: 25cm Thickness up to and including: 2.5cm Weight limit: 750g



Small Parcels not exceeding:

Length: 45cm

Width: 35cm Depth: 16cm Weight limit: 2kg



Medium Parcels not exceeding:

Length: 61cm

Width: 46cm Depth: 46cm Weight limit: 20kg



Large Parcels not exceeding:

2.5m length and

5m length and girth combined. Weight limit: 30kg.

Only available on Parcelforce Worldwide services*

For rolled and cylinder shaped parcels, the length of the item plus twice the diameter must not exceed 104cm, with the greatest dimension being no more than 90cm.

For more information about how to present your mail please visit royalmail.com/size or ask at a Post Office® branch.

*Please note that express48^{large} is only available in certain Post Office® branches. Please contact your local branch for specific availability.

To comply with national and international regulations governing the carriage of mail, and ensure that mail in transport does not present a danger to the general public, we restrict or prohibit certain items from our network.

For more information visit royalmail.com/prohibitedgoods or parcelforce.com/retailprohibitions

UK Guaranteed

Our Guaranteed timed services are ideal for valuable or important items that have to be there tomorrow.

Royal Mail Special Delivery Guaranteed by **1pm**^{®*}

Compensation for loss or damage

Weight up to and including	£500	£1,000	£2,500
100g	£6.60	£7.60	£9.60
500g	£7.40	£8.40	£10.40
1kg	£8.70	£9.70	£11.70
2kg	£11.00	£12.00	£14.00
10kg	£26.60	£27.60	£29.60
20kg	£41.20	£42.20	£44.20

Prices are exempt from VAT.

Royal Mail Special Delivery Guaranteed by **9am**^{®*}

Compensation for loss or damage

Weight up to and including	£50	£1,000	£2,500
100g	19.28	21.59	25.26
500g	21.80	24.11	27.78
1kg	23.63	25.94	29.61
2kg	28.29	30.60	34.27

Prices include VAT at the current rate of 20%.

Royal Mail Special Delivery Guaranteed by **9am**[®] with **Saturday Guarantee**^{*}

Compensation for loss or damage

Weight up to and including	£50	£1,000	£2,500
100g	22.28	24.59	28.26
500g	24.80	27.11	30.78
1kg	26.63	28.94	32.61
2kg	31.29	33.60	37.27

Prices include VAT at the current rate of 20%.

*Exceptions apply to Special Delivery Guaranteed services – please visit royalmail.com/specialdelivery

Royal Mail Special Delivery Guaranteed by **1pm**[®] with **Saturday Guarantee**^{*}

Compensation for loss or damage

Weight up to and including	£500	£1,000	£2,500
100g	10.92	12.12	14.52
500g	11.88	13.08	15.48
1kg	13.44	14.64	17.04
2kg	16.20	17.40	19.80
10kg	34.92	36.12	38.52
20kg	52.44	53.64	56.04

Prices include VAT at the current rate of 20%.

UK Signed

Our Signed services offer a signature on delivery when you need extra peace of mind.

Royal Mail **Signed For**[®]

		1st Class	2nd Class
Size	Weight up to and including	Price	Price
Letter	100g	£1.90	£1.81
Large Letter	100g	£2.26	£2.03
	250g	£2.70	£2.52
	500g	£3.17	£2.92
	750g	£3.92	£3.53
Small Parcel	1kg	£4.55	£4.00
	2kg	£6.50	£4.00
Medium Parcel	1kg	£6.80	£6.10
	2kg	£9.95	£6.10
	5kg	£16.85	£14.75
	10kg	£22.90	£21.25
	20kg	£34.40	£29.55
Includes compensation up to		£50.00	£50.00

Prices are exempt from VAT.

UK Standard

Our Standard services offer a range of reliable delivery options for your non-valuable items.

Royal Mail 1st Class and 2nd Class			
		1st Class	2nd Class
Size	Weight up to and including	Price	Price
Letter	100g	70p	61p
Large Letter	100g	£1.06	83p
	250g	£1.50	£1.32
	500g	£1.97	£1.72
	750g	£2.72	£2.33
Small Parcel	1kg	£3.55	£3.00
	2kg	£5.50	£3.00
Medium Parcel	1kg	£5.80	£5.10
	2kg	£8.95	£5.10
	5kg	£15.85	£13.75
	10kg	£21.90	£20.25
	20kg	£33.40	£28.55
Includes compensation up to		£20.00	£20.00

Prices are exempt from VAT.

Parcelforce Worldwide

Parcelforce Worldwide provide a range of guaranteed* UK services with different delivery speeds

Next Day UK services				
Weight up to and including	express⁹	express¹⁰	express^{AM}	express²⁴
2kg	£39.90	£29.82	£19.74	£16.68
5kg	£40.92	£30.84	£20.70	£17.70
10kg	£44.34	£34.26	£24.18	£21.12
15kg	£51.18	£41.04	£30.96	£27.96
20kg	£56.58	£46.44	£36.42	£33.36
25kg	£67.80	£57.72	£47.64	£44.58
30kg	£72.00	£61.92	£51.84	£48.78
Includes compensation up to	£200	£200	£200	£100
2 Day UK services				
Weight up to and including	express⁴⁸		express⁴⁸large	
2kg	£12.12		£30.30	
5kg	£13.14		£31.32	
10kg	£16.62		£34.74	
15kg	£23.40		£41.88	
20kg	£28.80		£46.98	
25kg	£40.08		£58.26	
30kg	£44.22		£62.40	
Includes compensation up to	£100		£100	
Note: express ⁴⁸ large is only available in certain Post Office branches. Please contact your local branch for specific availability.				

*Exceptions to the guarantee apply – please visit parcelforce.com for full details. Parcelforce Worldwide prices include VAT at the current rate of 20%. Additional compensation can be purchased up to £2,500 for UK services. Weekend delivery available with Saturday and expresssunday services

i Save 15% every time** you send a parcel with Parcelforce Worldwide by joining Rewards4U.

To find out more and to join Rewards4U visit parcelforce.com/rewards4u or ask at a Post Office® branch.

i For more information on Parcelforce Worldwide services visit parcelforce.com or call **03448 004 466**.

**excludes globalvalue and globaleconomy

Receiving services

Royal Mail Keepsafe®

Going away? Let us keep your letters and parcels safe whilst you're away from home or your business is closed.

Keepsafe Personal	
Duration	Price
Up to 10 days	£15.00
Up to 17 days	£17.50
Up to 24 days	£21.50
Up to 31 days	£27.00
Up to 66 days	£49.50
Up to 100 days	£75.00
Keepsafe Business	
Number of Keepsafe per Application	Price
1	£55.50
3	£148.50
6	£280.50

Prices are exempt from VAT.

For more information visit royalmail.com/keepsafe

PO Box®

Set up a PO Box® and pick up your mail from your local Royal Mail Delivery Office. For an additional fee we can deliver from a PO Box® to your address.

PO Box®			
Service type	Monthly*	6 months	1 year
PO Box Collect	£31.50	£156.00	£270.00
PO Box with Delivery	£33.00	£183.00	£342.00
PO Box with Transfer of Normal Address	£39.00	£216.00	£396.00

*Payment monthly by Direct Debit only.

Prices include VAT at the current rate of 20%.

For more information visit royalmail.com/pobox

Moving home?

Our Redirection service will ensure your mail reaches its new address and will help to prevent against identity theft when you move. For prices and more information go to royalmail.com/redirection.

International size and weight guide



Letters not exceeding: Length: 24cm Width: 16.5cm Thickness up to and including: 0.5cm Weight up to 100g



Large Letters not exceeding: Length: 35.3cm Width: 25cm Thickness up to and including: 2.5cm Weight limit: 750g



Parcels not exceeding: Height + Width + Depth no greater than 90cm with no single side longer than 60cm Weight up to 2kg*



Tube/rolls not exceeding: Length: 90cm. Length + 2 x diameter should not be more than 104cm Weight up to 2kg*

*Printed Papers allowable up to 5kg.

For more information about how to present your mail please visit royalmail.com/international/size or ask at the counter.

Pricing zones



Key

■ Europe ■ World Zone 1 ■ World Zone 2

Please note Singapore is in World Zone 2.



Parcelforce Worldwide offers a range of parcel delivery services to 240 countries and territories worldwide.

Visit parcelforce.com or see the 'Parcelforce Worldwide UK and International parcel services and prices' guide for more information.

International Standard

Reliable, cost effective standard delivery.

Royal Mail International Standard		
Letters		
	Europe	World Zones 1 & 2
Weight up to and including	Price	Price
10g	£1.35	£1.35
20g	£1.35	£1.55
100g	£1.60	£2.30

Large Letters			
	Europe	World Zone 1	World Zone 2
Weight up to and including	Price	Price	Price
100g	£2.80	£3.45	£3.60
250g	£4.00	£5.00	£5.30
500g	£4.60	£6.80	£7.20
750g	£5.50	£8.70	£9.25

Small Parcels and Printed Papers			
	Europe	World Zone 1	World Zone 2
Weight up to and including	Price	Price	Price
100g	£4.50	£5.25	£5.65
250g	£4.80	£6.00	£6.50
500g	£6.65	£9.10	£9.80
750g	£7.95	£11.65	£12.40
1kg	£8.95	£13.80	£14.55
1.25kg	£9.75	£14.80	£15.75
1.5kg	£10.90	£16.30	£17.55
1.75kg	£11.70	£17.50	£19.00
2kg	£12.10	£18.30	£20.05
Printed Papers* only			
Each additional 250g or part thereof up to 5kg add	£1.15	£1.70	£1.90

Prices are exempt from VAT for EU destinations and Zero Rated for all other destinations. Includes compensation up to £20.

*Only books up to 5kg can be sent to the Republic of Ireland.

Maximum weight for Printed Papers is 2kg to Canada and Cambodia.

For specifications and further information regarding what can be sent visit royalmail.com/international

At the time of going to print we have provided information about mail to the EU based on the Government's current VAT and customs rules. Depending on the outcome of the UK leaving the EU, these rules may be subject to change. Please keep up to date at royalmail.com/prices2019

International Tracked & Signed

Fully tracked with signature on delivery and online confirmation. Available to over 60 destinations. For details visit royalmail.com/international

Royal Mail International Tracked & Signed		
Letters		
	Europe	World Zones 1 & 2
Weight up to and including	Price	Price
10g	£6.10	£6.10
20g	£6.10	£6.45
100g	£6.55	£7.30

Large Letters			
	Europe	World Zone 1	World Zone 2
Weight up to and including	Price	Price	Price
100g	£8.00	£8.65	£8.85
250g	£8.45	£9.50	£9.80
500g	£8.80	£10.85	£11.20
750g	£9.15	£12.00	£12.45

Small Parcels and Printed Papers			
	Europe	World Zone 1	World Zone 2
Weight up to and including	Price	Price	Price
100g	£9.25	£10.00	£10.25
250g	£9.35	£10.55	£10.90
500g	£10.95	£13.50	£14.00
750g	£12.05	£15.80	£16.50
1kg	£12.85	£17.80	£18.60
1.25kg	£13.50	£18.45	£19.55
1.5kg	£14.35	£19.35	£20.75
1.75kg	£14.70	£20.10	£21.70
2kg	£14.90	£20.35	£22.20
Printed Papers* only			
Each additional 250g or part thereof up to 5kg add	£1.20	£1.60	£1.80

Prices are exempt from VAT for EU destinations and Zero Rated for all other destinations. Includes compensation up to £50.

For compensation of up to £250 add £2.50 to the prices in this table.

*Only books up to 5kg can be sent to the Republic of Ireland.

Maximum weight for Printed Papers is 2kg to Canada and Cambodia.

For specifications and further information regarding what can be sent visit royalmail.com/international

At the time of going to print we have provided information about mail to the EU based on the Government's current VAT and customs rules. Depending on the outcome of the UK leaving the EU, these rules may be subject to change. Please keep up to date at royalmail.com/prices2019

International Tracked

Fully tracked with online confirmation of delivery. Available to over 50 destinations. For details visit royalmail.com/international

Royal Mail International Tracked	
Letters	
EU Letters	
Weight up to and including	Price
10g	£7.32
20g	£7.32
100g	£7.86

Prices include VAT at the standard rate of 20%. Includes compensation up to £50. For compensation of up to £250 add £3.00 to the prices in this table.

Letters		
	Non EU	World Zones 1 & 2
Weight up to and including	Price	Price
10g	£6.10	£6.10
20g	£6.10	£6.45
100g	£6.55	£7.30

Prices are zero rated for VAT. Includes compensation up to £50. For compensation of up to £250 add £2.50 to the prices in this table.

Large Letters	
EU Large Letters	
Weight up to and including	Price
100g	£9.60
250g	£10.14
500g	£10.56
750g	£10.98

Prices include VAT at the standard rate of 20%. Includes compensation up to £50. For compensation of up to £250 add £3.00 to the prices in this table.

Large Letters			
	Non EU	World Zone 1	World Zone 2
Weight up to and including	Price	Price	Price
100g	£8.00	£8.65	£8.85
250g	£8.45	£9.50	£9.80
500g	£8.80	£10.85	£11.20
750g	£9.15	£12.00	£12.45

Prices are zero rated for VAT. Includes compensation up to £50. For compensation of up to £250 add £2.50 to the prices in this table. At the time of going to print we have provided information about mail to the EU based on the Government's current VAT and customs rules. Depending on the outcome of the UK leaving the EU, these rules may be subject to change. Please keep up to date at royalmail.com/prices2019

International Tracked

Fully tracked with online confirmation of delivery. Available to over 50 destinations. For details visit royalmail.com/international

Royal Mail International Tracked	
Small Parcels and Printed Papers	
EU Small Parcels and Printed Papers	
Weight up to and including	Price
100g	£11.10
250g	£11.22
500g	£13.14
750g	£14.46
1kg	£15.42
1.25kg	£16.20
1.5kg	£17.22
1.75kg	£17.64
2kg	£17.88

Printed Papers* only
Each additional 250g or part thereof up to 5kg add £1.44

Prices include VAT at the standard rate of 20%. Includes compensation up to £50. For compensation of up to £250 add £3.00 to the prices in this table.

*Only books of up to 5kg can be sent to the Republic of Ireland. Maximum weight for Printed Papers is 2kg to Canada and Cambodia. For specifications and further information regarding what can be sent visit royalmail.com/international

Small Parcels and Printed Papers			
	Non EU	World Zone 1	World Zone 2
Weight up to and including	Price	Price	Price
100g	£9.25	£10.00	£10.25
250g	£9.35	£10.55	£10.90
500g	£10.95	£13.50	£14.00
750g	£12.05	£15.80	£16.50
1kg	£12.85	£17.80	£18.60
1.25kg	£13.50	£18.45	£19.55
1.5kg	£14.35	£19.35	£20.75
1.75kg	£14.70	£20.10	£21.70
2kg	£14.90	£20.35	£22.20

Printed Papers* only
Each additional 250g or part thereof up to 5kg add

	Non EU	World Zone 1	World Zone 2
£1.20	£1.60	£1.80	

Prices are zero rated for VAT. Includes compensation up to £50. For compensation of £250 add £2.50 to the prices in this table. *Only books of up to 5kg can be sent to the Republic of Ireland. Maximum weight for Printed Papers is 2kg to Canada and Cambodia. For specifications and further information regarding what can be sent visit royalmail.com/international

At the time of going to print we have provided information about mail to the EU based on the Government's current VAT and customs rules. Depending on the outcome of the UK leaving the EU, these rules may be subject to change. Please keep up to date at royalmail.com/prices2019

International Signed

Tracked in the UK with a signature taken on delivery. Available to over 155 destinations. For details visit royalmail.com/international

Royal Mail International Signed		
Letters		
	Europe	World Zones 1 & 2
Weight up to and including	Price	Price
10g	£6.10	£6.10
20g	£6.10	£6.45
100g	£6.55	£7.30

Large Letters			
	Europe	World Zone 1	World Zone 2
Weight up to and including	Price	Price	Price
100g	£8.00	£8.65	£8.85
250g	£8.45	£9.50	£9.80
500g	£8.80	£10.85	£11.20
750g	£9.15	£12.00	£12.45

Small Parcels and Printed Papers			
	Europe	World Zone 1	World Zone 2
Weight up to and including	Price	Price	Price
100g	£9.25	£10.00	£10.25
250g	£9.35	£10.55	£10.90
500g	£10.95	£13.50	£14.00
750g	£12.05	£15.80	£16.50
1kg	£12.85	£17.80	£18.60
1.25kg	£13.50	£18.45	£19.55
1.5kg	£14.35	£19.35	£20.75
1.75kg	£14.70	£20.10	£21.70
2kg	£14.90	£20.35	£22.20
Printed Papers* only			
Each additional 250g or part thereof up to 5kg add	£1.20	£1.60	£1.80

Prices are exempt from VAT for EU destinations and Zero Rated for all other destinations. Includes compensation up to £50.

For compensation of up to £250 add £2.50 to the prices in this table

*Only books up to 5kg can be sent to the Republic of Ireland.

Maximum weight for Printed Papers is 2kg to Canada and Cambodia.

For specifications and further information regarding what can be sent visit

royalmail.com/international

At the time of going to print we have provided information about mail to the EU based on the Government's current VAT and customs rules. Depending on the outcome of the UK leaving the EU, these rules may be subject to change. Please keep up to date at royalmail.com/prices2019

International Economy

Ideal for heavier items where speed isn't a priority.

Royal Mail International Economy	
Letters	
Weight up to and including	Price
10g	£1.20
20g	£1.20
100g	£1.50

Letters may be sent by Economy outside Europe only.

Large Letters	
Weight up to and including	Price
100g	£2.75
250g	£3.95
500g	£4.55
750g	£5.45

Small Parcels and Printed Papers	
Weight up to and including	Price
100g	£4.25
250g	£4.55
500g	£6.55
750g	£7.65
1kg	£8.85
1.25kg	£9.80
1.5kg	£10.85
1.75kg	£11.65
2kg	£12.05

Printed Papers* only

Each additional 250g or part thereof up to 5kg add £1.15

Prices are exempt from VAT for EU destinations and Zero Rated for all other destinations. Includes compensation up to £20.

*Only books up to 5kg can be sent to the Republic of Ireland.

Maximum weight for Printed Papers is 2kg to Canada and Cambodia.

For specifications and further information regarding what can be sent visit

royalmail.com/international

Moving overseas?

Our Redirection service will ensure your mail reaches its new address and will help to prevent against identity theft when you move. For prices and more information go to royalmail.com/redirection.

At the time of going to print we have provided information about mail to the EU based on the Government's current VAT and customs rules. Depending on the outcome of the UK leaving the EU, these rules may be subject to change. Please keep up to date at royalmail.com/prices2019

To help you...

We can arrange for alternative formats of this leaflet to be sent to you in:

- Large print
- Braille
- Audio CD
- Audio cassette

To obtain a free copy call Customer Services on **03457 740 740**.

If you are deaf or hearing impaired, we offer a Textphone service on **03456 000 606**.

Alternatively, please visit our website **royalmail.com** or **parcelforce.com** which have been designed with all of our customers in mind.



Royal Mail, the cruciform, Parcelforce Worldwide, the Parcelforce Worldwide globe and all marks indicated with ® are registered trade marks of Royal Mail Group Ltd, other than Post Office which is a registered trade mark of Post Office Ltd. © Royal Mail Group Ltd 2019. All rights reserved. Royal Mail Group Ltd, registered in England and Wales, number 4138203, registered office: 100 Victoria Embankment, London, EC4Y 0HQ.